







- EN** User manual
- ES** Manual de usuario
- FR** Instructions d'emploi



 **Customer service:**
1-800-745-3391
Monday - Friday
8 am to 8 pm, Eastern time
www.dolce-gusto.us

 **Servicio al cliente:**
1-800-745-3391
Lunes a viernes
8 am a 8 pm, hora del este
www.dolce-gusto.us

 **Customer service:**
1-888-809-9267
Monday - Friday
9 am to 6 pm, Eastern time
www.dolce-gusto.ca

 **Service après-vente:**
1-888-809-9267
Du lundi au vendredi,
de 9 h à 18 h, heure de l'Est
www.dolce-gusto.ca



IMPORTANT SAFEGUARDS

EN

When using electrical appliances, basic safety precautions shall always be followed, including the following:

1. Read all instructions.
2. Do not touch hot surfaces.
Use handles or knobs.
3. Connect the appliance to outlets with a grounding contact only. Electrical voltage must be 120 V.
4. To protect against fire, electric shock and injury to persons do not immerse cord, plugs or appliance in water or other liquid. Never touch cord with wet hands. Do not overfill water tank.
5. Close supervision is necessary when any appliance is used near children. Keep appliance/power cord/capsule holder out of reach of children. Children should not use the appliance.
6. Unplug from outlet when not in use.
7. Unplug from outlet before cleaning. Allow to cool before putting on or taking off parts, and before cleaning the appliance. Never clean wet or immerse appliance in any fluid. Never clean the appliance with running water. Never use detergents to clean the appliance.
8. After use of the appliance always remove the capsule and clean the capsule holder. Empty and clean drip tray and capsule bin daily.
9. Do not turn off the appliance during descaling process. Rinse the water tank and clean the appliance to avoid any residual descaling agent.
10. Any operation, cleaning and care other than normal use must be undertaken by after-sales service centers approved by NESCAFÉ Dolce Gusto Hotline.
11. Do not operate any appliance with a damaged cord or plug or after the appliance malfunctions, or has been damaged in any manner.
- Unplug cord immediately. Return appliance to the nearest authorized service facility approved by NESCAFÉ Dolce Gusto Hotline for examination, repair or adjustment.
12. Do not dismantle appliance and do not put anything into openings.
13. The use of accessory attachments not recommended by the appliance manufacturer may result in fire, electric shock or injury to persons.
14. Do not use outdoors.
15. Do not let cord hang over edge of table or counter, or touch hot surfaces or sharp edges. Do not allow cord to dangle (risk of tripping up).
16. Do not place on or near a hot gas or electric burner, or in a heated oven.
17. To disconnect, turn any control to "off", then remove plug from wall outlet. Do not unplug by pulling the cord.
18. Do not use appliance for other than intended use. Appliance is for household use only (non-commercial areas). Appliance must be used in accordance with these instructions and specifications. Use only capsules provided. Liability of manufacturer will be voided due to wrong use for not intended purposes.
19. Always close extraction head with capsule holder. Do not pull out capsule holder before indicator stops blinking.
20. Scalding may occur if the lever is opened during the brewing cycles.
21. Do not put fingers under outlet during beverage preparation.
22. Do not touch the needle of the extraction head.
23. Never carry the appliance by the extraction head.
- 24. The capsule holder is equipped with two permanent magnets.**
Avoid placing capsule holder near appliances and objects that can be damaged by magnetism, e.g. credit cards, diskettes and other data devices, video tapes, television and computer monitors with picture tubes, mechanical clocks, hearing aids and loud speakers.
Patients with pacemakers or defibrillators: Do not hold capsule holder directly over pacemaker or defibrillator.
25. a) A short power-supply cord is to be provided to reduce risks resulting from becoming entangled in or tripping over a longer cord.
b) Longer extension cords may be used if care is exercised in their use.
c) If a long extension cord is used,
 - 1) The marked electrical rating of the extension cord should be at least as great as the electrical rating of the appliance.
 - 2) If the appliance is of the grounded type, the extension cord should be a grounding-type 3-wire cord, and
 - 3) The longer cord should be arranged so that it will not drape over the counter top or table top where it can be pulled on by children or tripped over.
- 26. Each capsule is designed to prepare a perfect cup, and cannot be re-used. The capsule should be removed from the machine after extraction.**

SAVE THESE INSTRUCTIONS

Packaging is made of recyclable materials. Contact your local council / authority for further information on recycling programs.

Environment protection first!
Your appliance contains valuable materials which can be recovered or recycled.

EN

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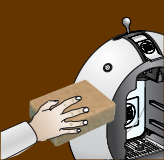
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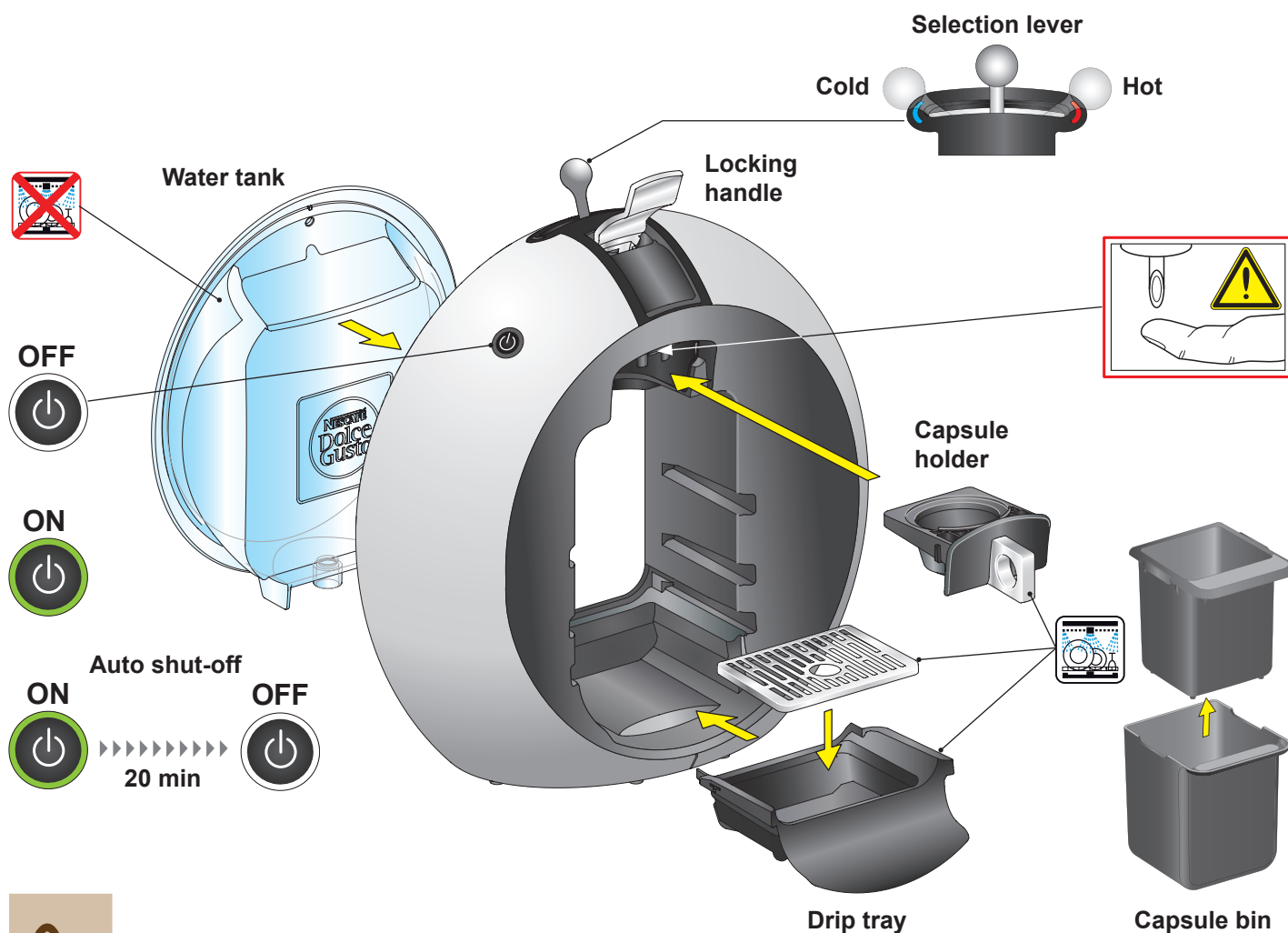


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Overview of machine

EN



USA, CAN	120 V, 60 Hz	max. 1500 W
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P

max.
15 bar



44 oz.
1.3 l

kg

8.2 lbs.
3.7 kg



5°C - 45°C
41°F - 113°F



A = 12.4 in. / 31.6 cm
B = 12.3 in. / 31.2 cm
C = 7.7 in. / 19.6 cm

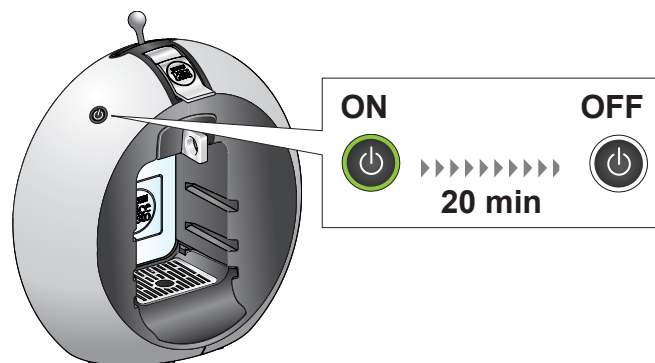
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Rinsing the machine before first use



STOP – Please read before using

Your NESCAFÉ® Dolce Gusto™ machine by Krups® has an auto shut-off function which will automatically turn off the machine after 20 minutes if it is not used. This feature helps you save electricity by reducing the amount of power the machine draws while it is not in use and helps protect the life of your machine. However you can disable this function should you prefer that your machine stays on until you turn it off.



Disable auto shut-off function

When the machine is off, press and hold the power button for 30 seconds until the machine turns off again (ignore light signals and wait until power button is no longer illuminated).

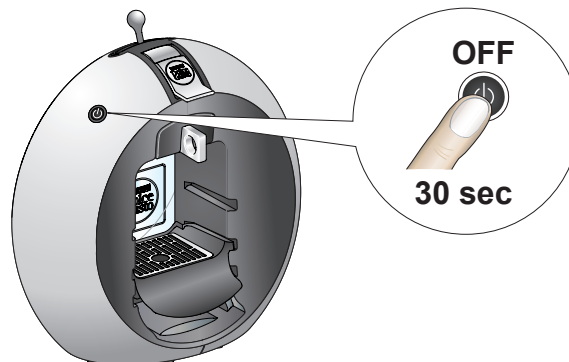
The auto shut-off function is now disabled and the machine will stay on when you next press the power button. You can turn off the machine simply by pressing the power button again.

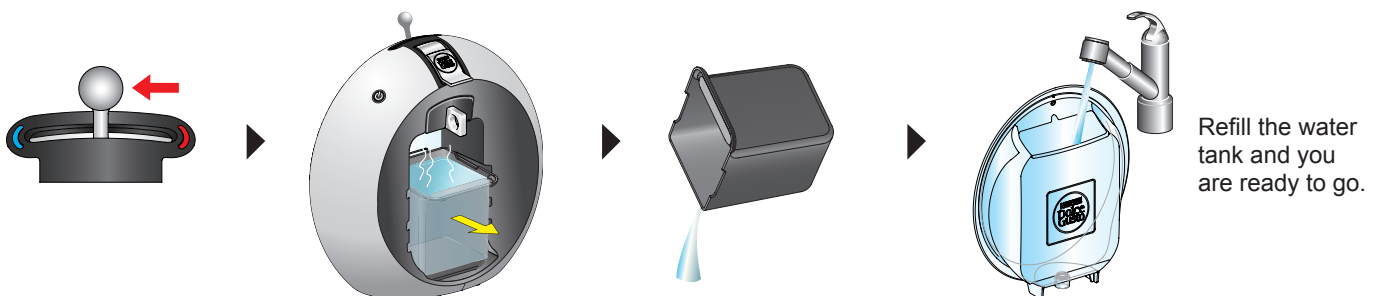
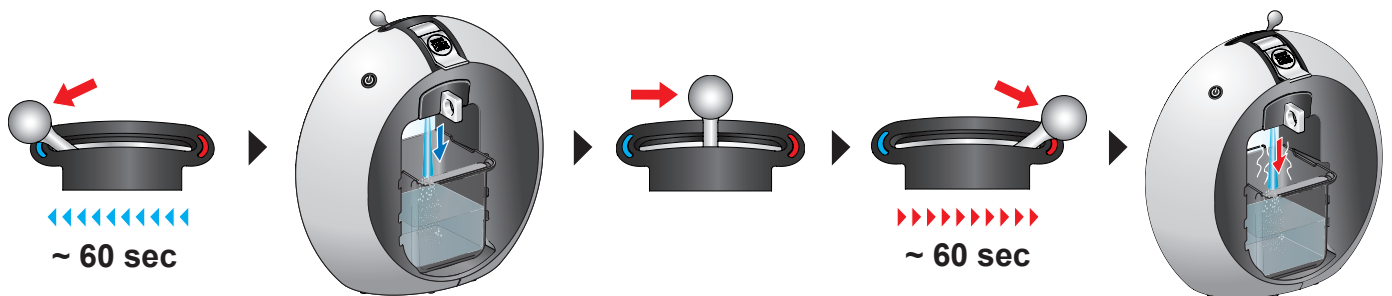
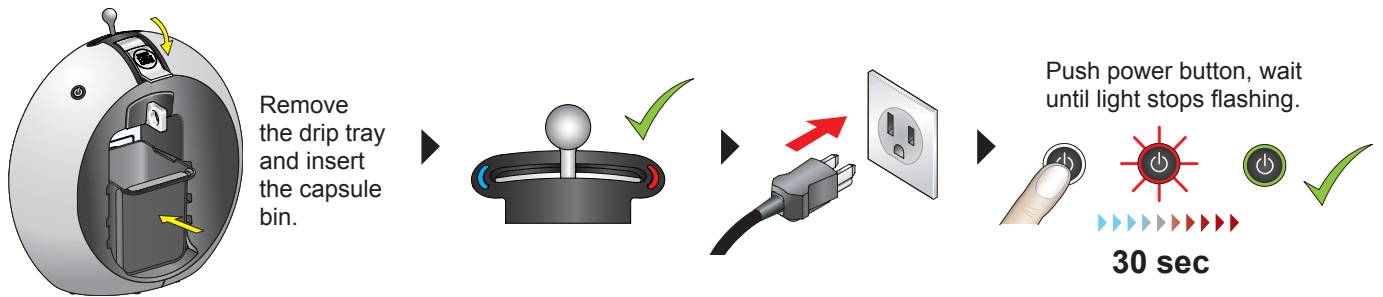
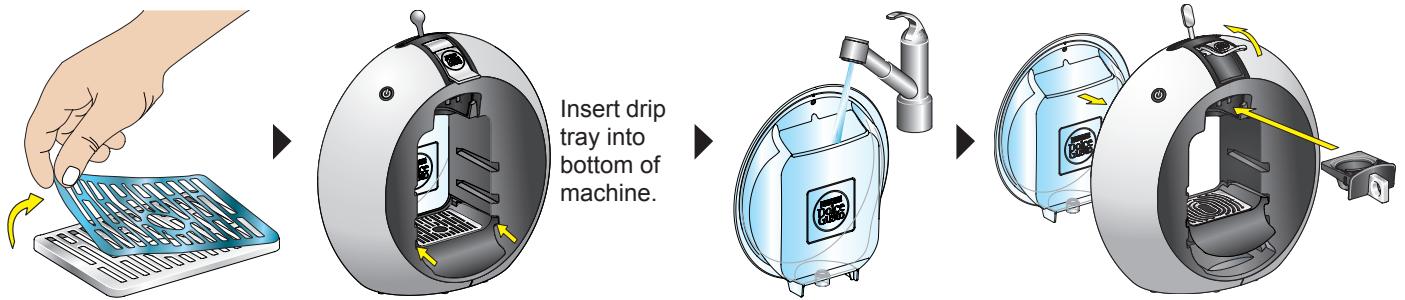
Unplugging the machine will restore the auto shut-off function.

SHOULD YOU HAVE ANY QUESTIONS OR REQUIRE ANY ASSISTANCE, PLEASE CONTACT THE NESCAFÉ DOLCE GUSTO CUSTOMER SERVICE AT:

1-800-526-5377 (USA)

1-800-418-3325 (CAN)





EN

Beverage variety



Hot Beverage



ESPRESSO



CAFFÈ LUNGO



CAFFÈ LUNGO DECAFFEINATO

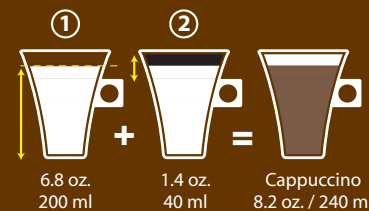


CAFFÈ AMERICANO

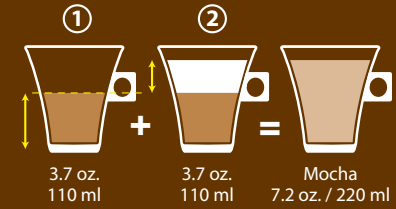


CAPPUCCINO

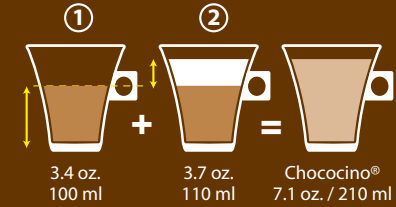
CAPPUCCINO SKINNY



MOCHA



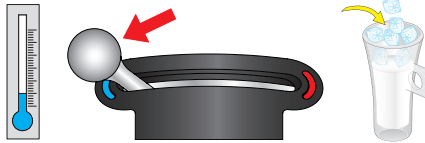
CHOCOCINO



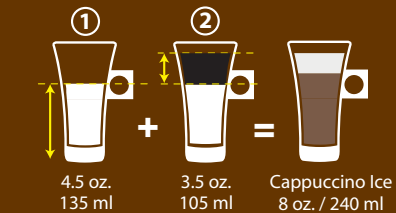
LATTE MACCHIATO



Cold Beverage



CAPPUCCINO ICE



NESTEA PEACH

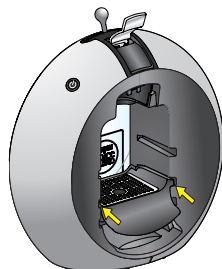


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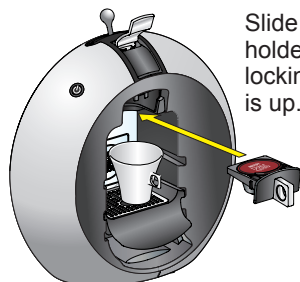
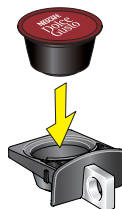
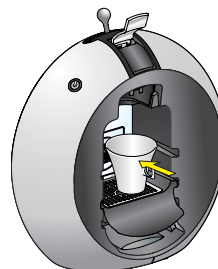
Preparing a hot beverage



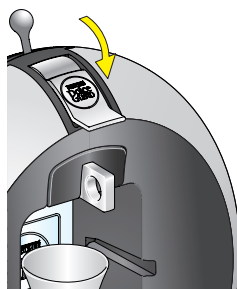
Push power button, wait until light stops flashing.



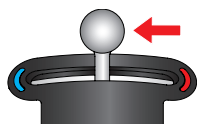
Adjust the drip tray to the height of your beverage.



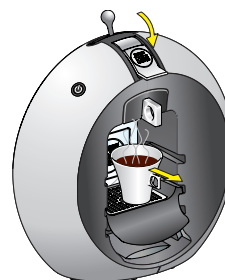
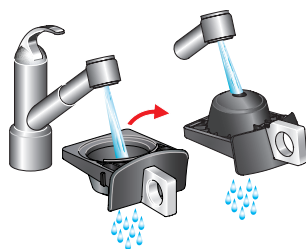
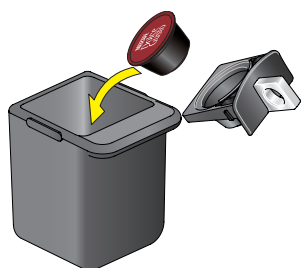
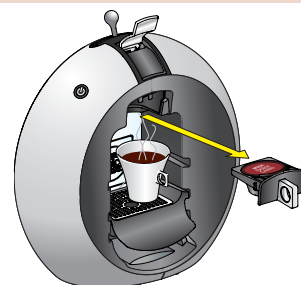
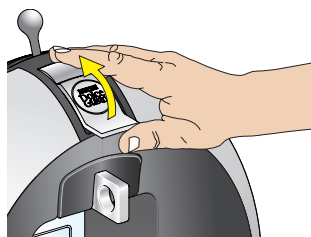
Slide in capsule holder while locking handle is up.



Turn lever back to neutral when your beverage is to your liking.



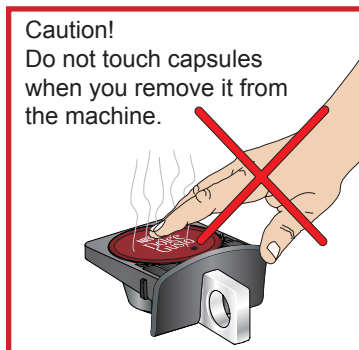
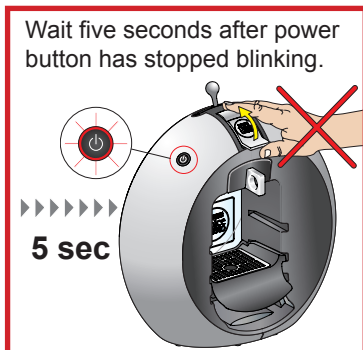
Wait until light stops flashing.





Preparing a hot beverage

EN



Economy mode



ON



20 min

OFF

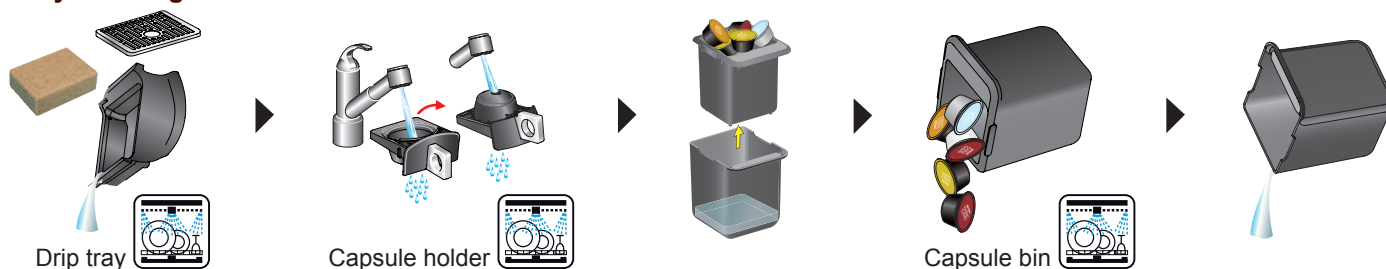


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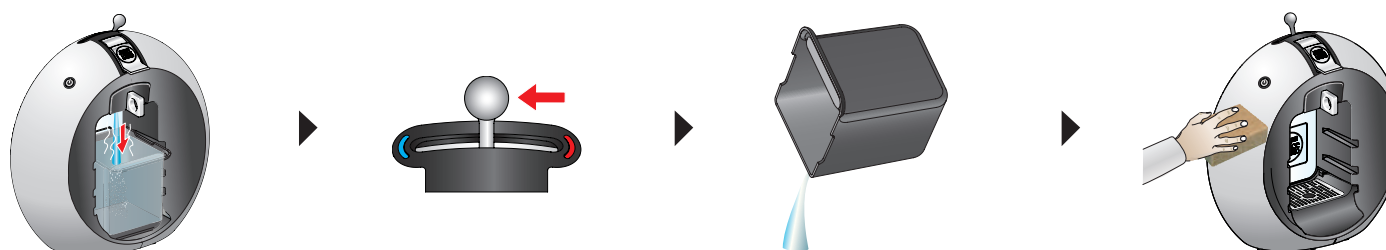
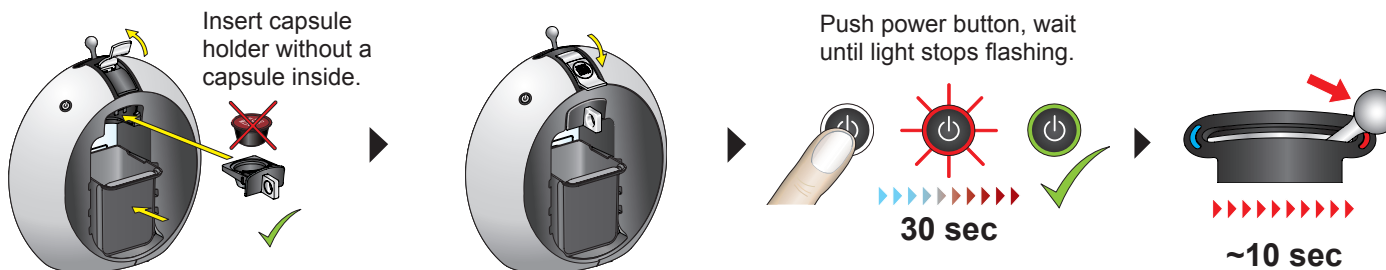
Cleaning



Daily cleaning



Whenever the machine head is dirty / Weekly cleaning





KRUPS F054

Descaling

EN

Background information

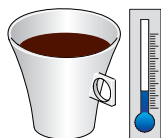
There are minerals such as calcium and magnesium naturally present in most water supplies. High count of solids is referred to as hard water.

Scale is the sediment boiled out of the water that eventually coats the internal brewing components of any coffee or espresso machine.

Descaling is critical to the long life of the product. In areas with known high mineral content it's important to descale about once per month. Otherwise every 3-4 months is adequate.



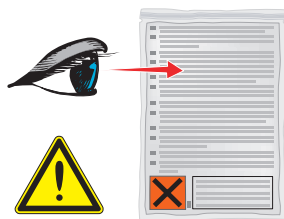
If dispensing is slower than usual, or if beverage is cooler than usual, descale.



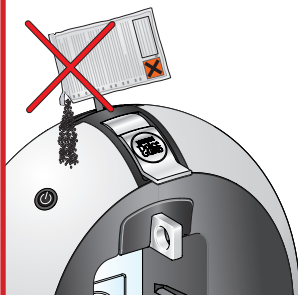
Order Krups descaling packet #F054 over the phone or the internet.



Read instruction on the KRUPS descaling packet.



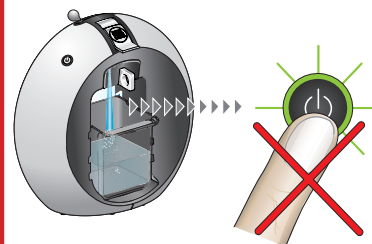
Do not put powder directly on the machine.

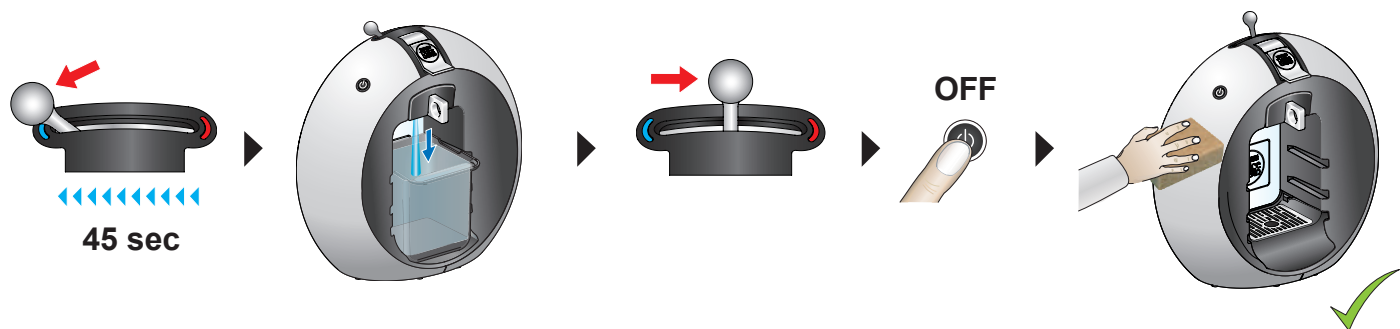
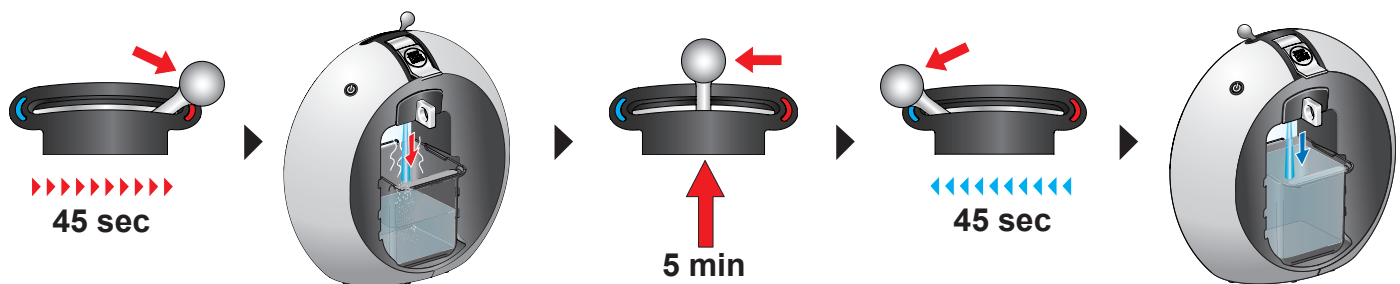
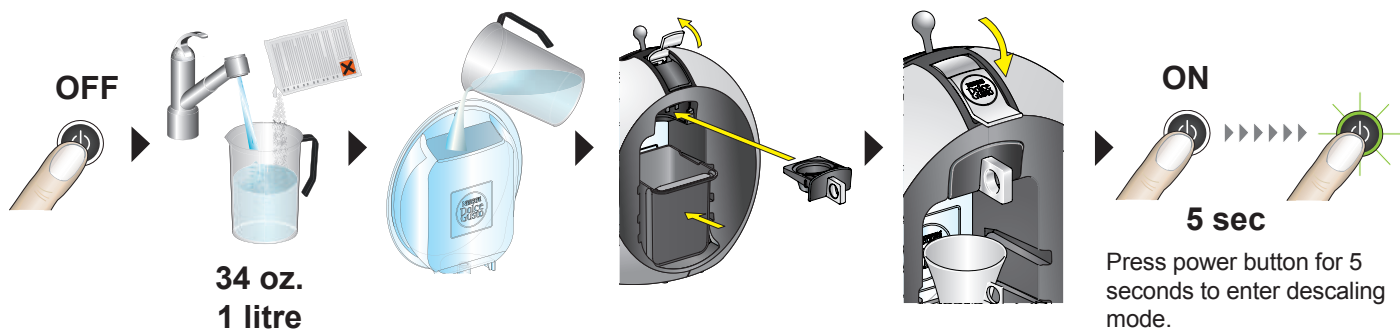


Do not use vinegar.



Do not interrupt cycle.





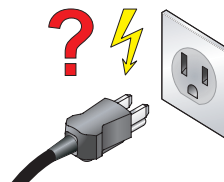


Troubleshooting

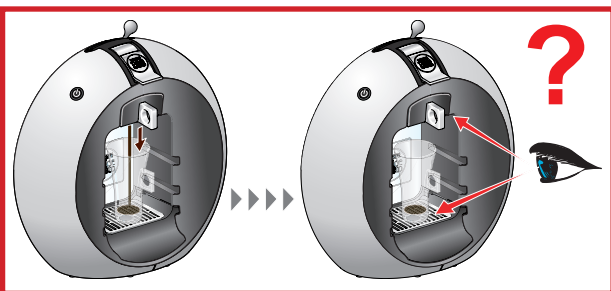
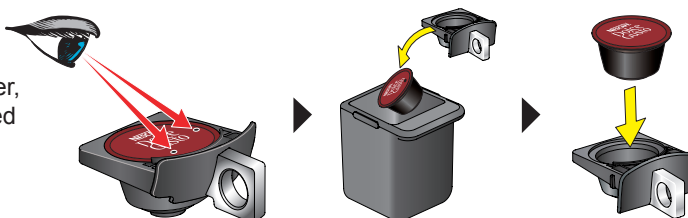
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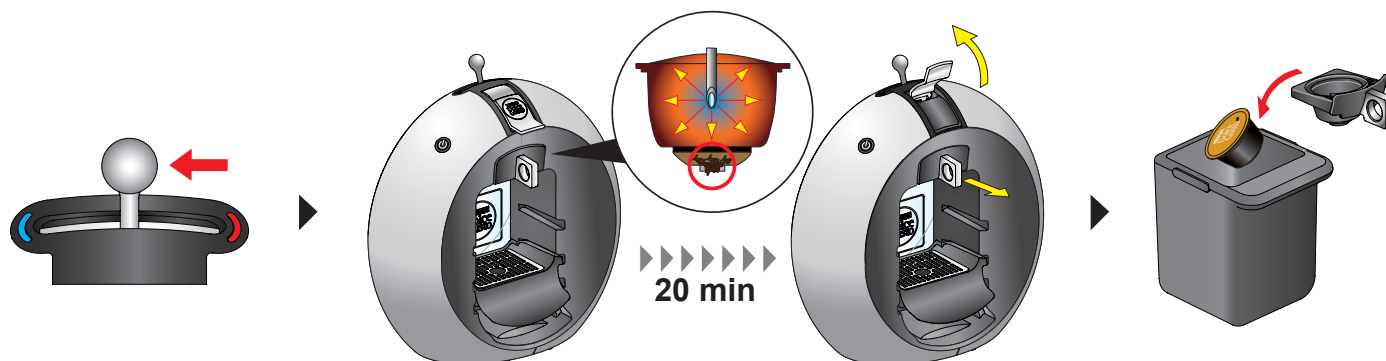
If power button does not light up:
- check connection of power cord
- check if main voltage is available.

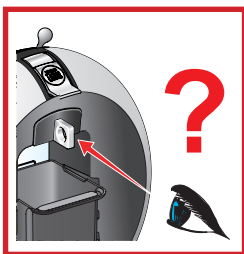


If beverage leaks from the capsule holder, check if the capsule has not been pierced twice.

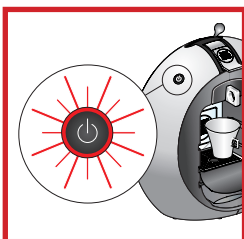
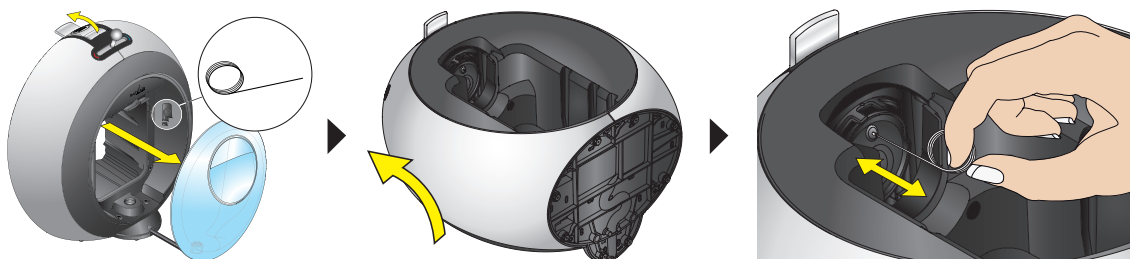
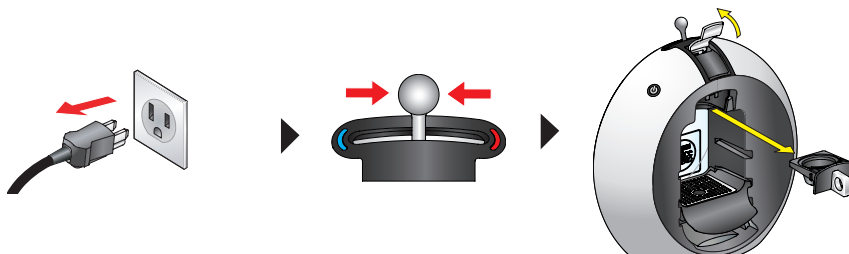


If upon starting the machine you see no flow or the flow suddenly stops, the water may be building up inside the capsule.
Stop the machine by turning the selection lever to the neutral position.
After 20 minutes lift the locking handle and discard the capsule.

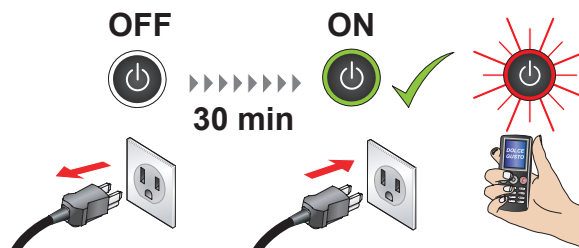




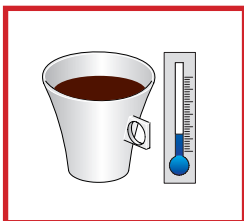
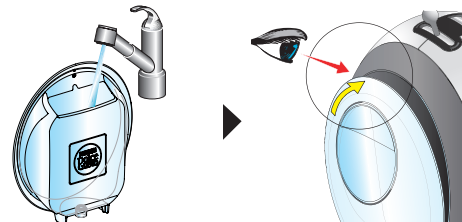
If no liquid comes out when rinsing or descaling: Unblock injector with cleaning needle.



If power button flashes, unplug for 30 minutes.
Plug machine back in.
Turn on the machine.
If power button still flashes, call customer service.



If dispensing is slower than usual, check if the tank is filled and inserted correctly.
If dispensing is still slower than usual, descale.



If beverage is cooler than usual, descale.

LIMITED WARRANTY

EN

This Nescafé Dolce Gusto product is warranted for 2 years from the date of purchase against defects in material and workmanship. During this period, the Nescafé Dolce Gusto product that, upon inspection by Nescafé Dolce Gusto, is proved defective, will be repaired or replaced, at Nescafé Dolce Gusto option, without charge to the customer. If a replacement product is sent, it will carry the remaining warranty of the original product. This warranty does not apply to any defect arising from a buyer's or user's misuse of the product, negligence, failure to follow Nescafé Dolce Gusto instructions, use on current or voltage other than that stamped on the product, wear and tear, alteration or repair not authorized by Nescafé Dolce Gusto, or use for commercial purposes, or appliances not descaled as specified.

THE WARRANTIES SET FORTH HEREIN ARE EXCLUSIVE AND NO OTHER WARRANTIES, EXPRESS OR IMPLIED, INCLUDING BUT NOT LIMITED TO ANY WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE OR USE, ARE MADE BY NESCAFÉ DOLCE GUSTO OR ARE AUTHORIZED TO BE MADE WITH RESPECT TO THE PRODUCT.

Some states do not allow limitation on how long an implied warranty lasts or do not allow the exclusion of incidental or consequential damages, so the above limitations may not apply to you. This warranty gives you specific legal rights, and you may also have other rights, which vary from state to state. If you believe your product is defective, take

the product (or send it postage prepaid) along with proof of purchase to the nearest authorized Nescafé Dolce Gusto Service Center. (To find the nearest authorized Nescafé Dolce Gusto Service Center visit the Nescafé Dolce Gusto website or contact the Nescafé Dolce Gusto Consumer Service in your country indicated below). If you send the product, please include a letter explaining the nature of the claimed defect.

Nescafé Dolce Gusto Service Centre locations can be found by visiting the website www.dolce-gusto.us in the USA or www.dolce-gusto.ca in Canada.

When shipping the product to the service center please include a note explaining the issue, a copy of the sales receipt and provide a valid return address on the outside of the shipping box (no PO Boxes). If the product is out of warranty or warranty can't be validated, the service center will send an estimate of repair for your approval.

CONSUMER SERVICE

If you have additional questions, please call our Consumer Service Department. It is helpful to have the product available at the time of your call and to know the reference number that can generally be found on the base of the product.

USA

Phone 1-800-745-3391
Hours Monday – Friday
from 8:00 a.m. – 8:00 p.m. (EST)

Letters should be addressed to
Nescafé Dolce Gusto
Consumer Services Center
P.O. Box 2178
Wilkes-Barre, PA 18703

Only letters can be accepted at this address. Packages without a return authorization number will be refused.

CANADA

Phone 1-888-809-9267
Hours Monday – Friday
from 9:00 a.m. – 6:00 p.m. (EST)

Letters should be addressed to
Nescafé Dolce Gusto
Consumer Care Centre / Centre d'aide aux
consommateurs
PO Box 186
Cobourg ON K9A 4K5
Canada